

Ref: SAS/GHA/0905
Dated: 14th July 2023

Dear Valued Customers

Subject: Notification on Community portal – Effective 15th August 2023
Reference: Cargo landside handling services and other services.

Thank you for your unwavering support and feedback throughout the years, which have been instrumental in helping us improve our services at Sharjah Aviation Services (SAS) for safe operations.

One of our objectives for 2023 is to digitalize, standardize, and harmonize our ground handling processes for the benefit of our customers. We have already taken the initiative to modernize and upgrade our Ground Support Equipment (GSE), which will ensure a young and safe fleet of GSE to maintain service delivery standards. On the digitalization front, we are continuously investing in upgrading our IT system, which is the backbone of our operations. The Air Cargo Community System (ACS) is one of our most recent introductions, supporting the e-freight initiative aimed at enabling the Cargo Community to process shipments using the ACS portal.

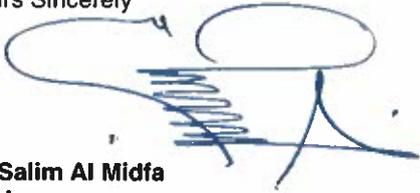
To encourage participation in the Community Portal, all agents who lodge their shipments through the ACS portal will enjoy reduced handling fees compared to the walk-in and counter processes. ACS has the capability to send data electronically to the ground handling and customs system, enabling easier electronic interchange, greater process automation, better quality, streamlined processes, and lower costs for the user. This solution also helps bridge the messaging gap with all stakeholders who use the platform.

We have reviewed our price list after the last revision in 2013, and a revised tariff detailing the discounts applicable to all agents and forwarders registered with SAS ACS and Customs online portal has been shared as an annex. We encourage your participation and hope you will avail of the benefits.

While we believe our prices remain competitive, let us assure you that service and quality excellence remains our driving factor, and we remain committed to providing you with the best possible service. If you have any questions, please do not hesitate to contact our customer service via landline at +971 6 514 1174/1177/1173/1193. We are always here to help.

Thank you once again for your continued trust in us.

Yours Sincerely



Ali Salim Al Midfa
Chairman
Sharjah Airport Authority & Sharjah Aviation Services.

Appendix - [Benefits]

Sharjah Aviation Services – E-Cargo Activation

1. Company trade license copy
2. Due Diligence Document (Draft attached by email)
3. Registration fee AED 5,000

Benefits of using the E-cargo system – Commercial Advantages

Export Processing Fee – Per AWB/CBV

Service Description	SAS – Handling Effective 1 st June 2023	Charges using ACS Portal	Savings
MAWB Fee	AED 125.00	AED 85.00	AED 40.00
Data Entry	AED 75.00	Nil	AED 75.00
ACS – ASI per AWB	Nil	AED 20.00	(AED 20.00)
Saving per AWB			AED 95.00

Import Processing Fee – Per AWB/CBV

Service Description	SAS – Handling Effective 1 st June 2023	Charges using ACS Portal	Savings
Delivery Order Fees	AED 115.00	AED 90.00	AED 25.00
Delivery Order Fees CBV	AED 75.00	AED 50.00	AED 25.00
Data Entry	AED 75.00	AED 25.00	AED 50.00
ACS – ASI per AWB	Nil	AED 20.00	(AED 20.00)
Saving per AWB/CBV			AED 55.00

Export & Import Handling

Service Description	Details	SAS – Handling Effective 1 st June 2023	Charges using ACS Portal
Acceptance / Delivery Handling	GEN cargo - Per Kilo	AED 0.11	AED 0.09
Acceptance / Delivery Handling	PER cargo – Per Kilo	AED 0.15	AED 0.13
Acceptance / Delivery Handling	PEM cargo – Per kilo	AED 0.15	AED 0.13
Acceptance / Delivery Handling	AVI Cargo – Per kilo	AED 0.15	AED 0.13
Acceptance / Delivery Handling	PIL Cargo – Per kilo	AED 0.30	AED 0.28
Acceptance / Delivery Handling	COU Cargo – Per kilo	AED 0.45	AED 0.37